



PO Box 203, North Lakes QLD 4509
Phone: 07 3385 0529
Mobile: 0499 994 987
Email: icasmanager@icasau.com

EASY READ CONFLICT OF INTEREST

UNDERSTANDING CONFLICT OF INTEREST AND HOW IT MAY RELATE TO YOU?



ICAS employees must always act in your best interest



ICAS has responsibility to manage any conflicts of interests as they may relate to you



A conflict of interests will arise when a ICAS employee uses their professional or official capacity for a personal benefit



A conflict of interest may affect the way a person acts, decisions they make or the way they vote on group decisions



ICAS will ensure that you will be treated equally



No other client will be given preferential treatment above you



ICAS will ensure that its actions does not impede your right to choose and control your decisions



Your Support Worker or Therapist will advise you if a conflict arises



ICAS will ensure that information about support options is transparent and promotes your choice and control



You will not be influenced to select ICAS as your provider. It is your decision.



For further information, please contact us as follows:

Telephone: 0499 994 987

Email: icasmanager@icasau.com

In Person to any ICAS employee