

Person Centred



- This information is written in an easy to read way.



- We use pictures to explain some ideas.



- You can ask for help to read this information.



- A family member, friend or support person may be able to help you.

What is our Person-Centred policy?



Our 'Person-centred' policy ensures that we will:

- Support you to meet your goals that are in your NDIS plan.
- Goals are ideas that you want to happen in the future.
- We know people have different skills and qualities.

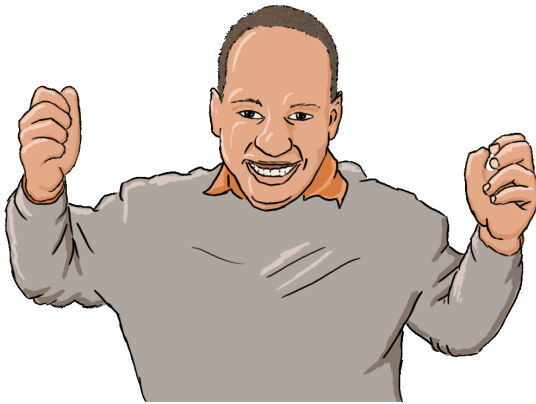
We will:



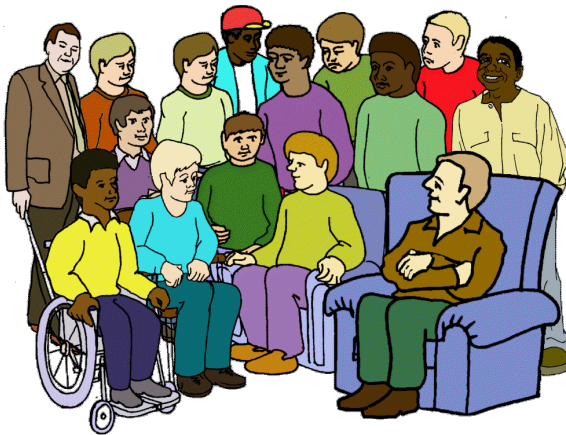
- Put people first.



- Give good quality support to people with disability.



- Focus on your **strengths and abilities.**



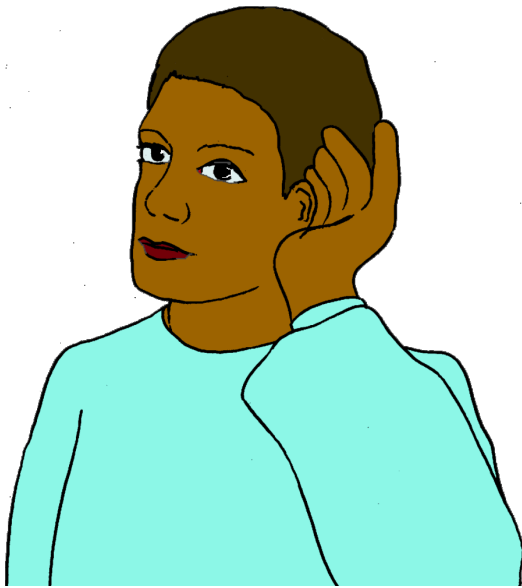
- Recognise that everyone is different, which can be:
 - Race or ethnic background
 - Gender
 - Sexual orientation
 - Age
 - Religion
 - Values and beliefs
 - Support needs



- Treat everyone fairly and with respect.



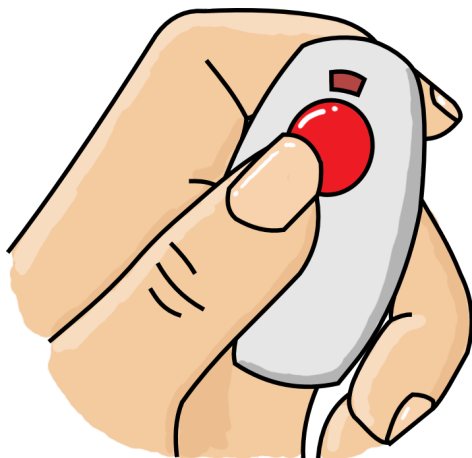
- Ask you **who** you would like to help you make decisions about your support plan if you want to.



- **Listen** to you.
- Help you make your own choices.

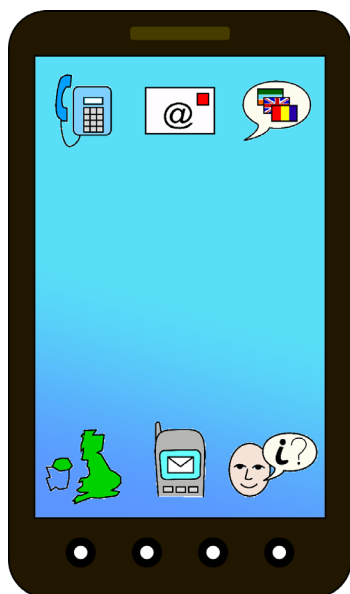


- We will also talk to you about risk.
- Risk is something that can make you feel unsafe.



- We will make sure that you are safe. We have a “Keeping Safe” policy for you to read.

Contact us



- You can call us to speak to one of our friendly staff
07) 3385 0529